



## Focus for Compliance

*Focus gives you ability to prove compliance*

*What if your software systems could alert you every time a compliance violation occurred?*

*What if they could prevent infractions altogether?*



In a complex business world, dependable and secure Information Technology systems are essential to your business's success. Companies rely on increasingly elaborate and diverse IT systems, but the very power of these systems creates opportunities for unauthorized activities on an unprecedented scale. In an effort to combat this threat, the Sarbanes-Oxley Act made IT security and compliance with SEC regulations a top priority for senior executives and IT managers everywhere.

By now, you're well aware of the personal responsibility you have to shoulder not just to ensure your company is *following* regulations, but that you can *prove* compliance. But with myriad software tools, pervasive Internet access and ubiquitous portable storage devices, how do you ensure that your employees are following the rules?

Iontas's Focus suite provides a detailed look at how IT is *actually used* throughout your enterprise, from software applications to data files. Focus gathers comprehensive application usage infor-

mation directly from the operating system of every PC, including the time spent on particular tasks, applications used, processes and navigational paths followed, buttons clicked, and even values entered by users or returned by the software. With this detailed data, you can easily see where compliance violations occur and address the issues... *before* they become problems.

### The Iontas Focus Suite

**Activity Focus** – Captures and logs detailed desktop activity, including application and module usage over time, idle time, log on/off actions, and more.

**Event Focus** – Captures any visible text and user actions within an application window. A rules engine allows managers to specify specific text or events that trigger alerts or actions in other applications.

**Process Focus** – Automatically recognizes and captures task details on user-executed transactions and specific processes based on pre-defined business rules.

As well, Focus can trigger third-party applications to take actions, based on real-time user activities such as accessing a certain document, sending an email, or entering a particular value... even when the value is specific text within an email. For example, Focus can alert management or immediately suspend network access when an infraction occurs, such as an employee sending email containing sensitive data or plugging in an unauthorized USB drive.



performance  
monitoring  
measurement  
targets  
security

Focus helps you automate and ensure compliance, improve security and reduce risk throughout your company in many critical ways:

- Proves compliance with regulatory requirements and internal policies that involve the use of IT assets, such as preparing a document, accessing applications or accessing information
- Provides a complete audit trail of user activity
- Identifies when compliance and security violations occur in real time
- Initiates actions when violations occur, such as management notification or immediate suspension of network access
- Identifies use of inappropriate applications (such as hacking tools) and inappropriate use of resources (copying intellectual property; editing, modifying, or deleting files, accessing HR or salary files, etc.)
- Ensures compliance with software licensing policies
- Strengthens security and compliance policies through active monitoring and enforcement

*For one Focus client, Focus revealed that contact center agents were emailing customer information to supervisors, in clear breach of compliance policies. The company fixed the problem by notifying agents to stop this practice. Even Focus continues to monitor activities for any recurrent problems, ensuring ongoing compliance.*

Focus provides detailed log reports and graphical presentation capabilities to help you assess user activity, line-by-line. Full search facilities also enable you analyze activities. All Focus data is stored in a secure database, where you can easily access and analyze it using other applications such as third party reporting tools. And best of all, Focus requires *no* integration with user applications.

While you are protecting your company with Focus, why not also turn a cost center into an optimization opportunity? You can use the detailed data that Focus collects to increase your company's efficiency, improve quality, and identify areas where additional training or tools are required. Iontas customers have repeatedly demonstrated that within a few weeks, Focus's detailed insight into core business processes delivers productivity improvements ranging from 8 to 28 percent or more.

**Work smart.** Use Focus to reduce risks, ensure security, and prove compliance throughout your organization.

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